

# **WELL INFORMED**

#### **ENERGY ADVICE FOR CONSUMERS**

Here you will find all information on topics regarding energy consumption, energy law advice and energy debt advice – including contacts at advice centres in Berlin.

Get advice in good time.

## berlin.de/verbraucherschutz

Senatsverwaltung für Umwelt, Mobilität, Verbraucher- und Klimaschutz





#### **ENERGY ADVICE CENTRES OFFER SOLUTIONS**

Many consumers currently don't know how they are going to pay their energy bills. Berlin's energy advisers answer your questions and find solutions together with you.

The advice centres can help you if you are facing a massive increase in your instalment payments, an energy cut-off or want to know how you can save energy in your everyday life.

#### ADVICE PROTECTS AGAINST ENERGY CUT-OFFS

There is a comprehensive range of energy advice services in Berlin – from consumer advice centres to social welfare organisations.

On our website berlin.de/verbraucherschutz, we have compiled all the important information for you on the subject of energy advice. You will also find the contact details of energy advice centres in Berlin here.

Make the most of the offer. By getting advice in good time, you can avoid energy debts and cut-offs.

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